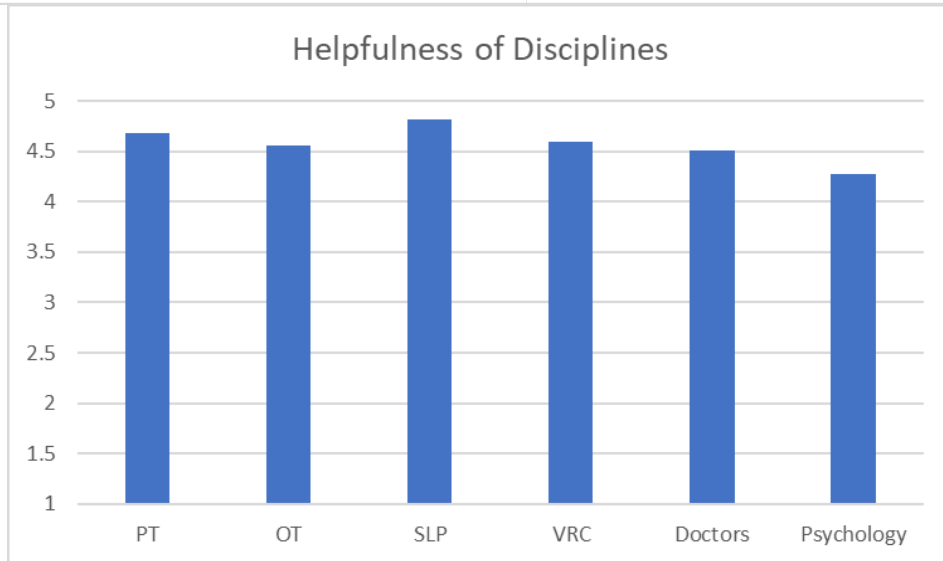
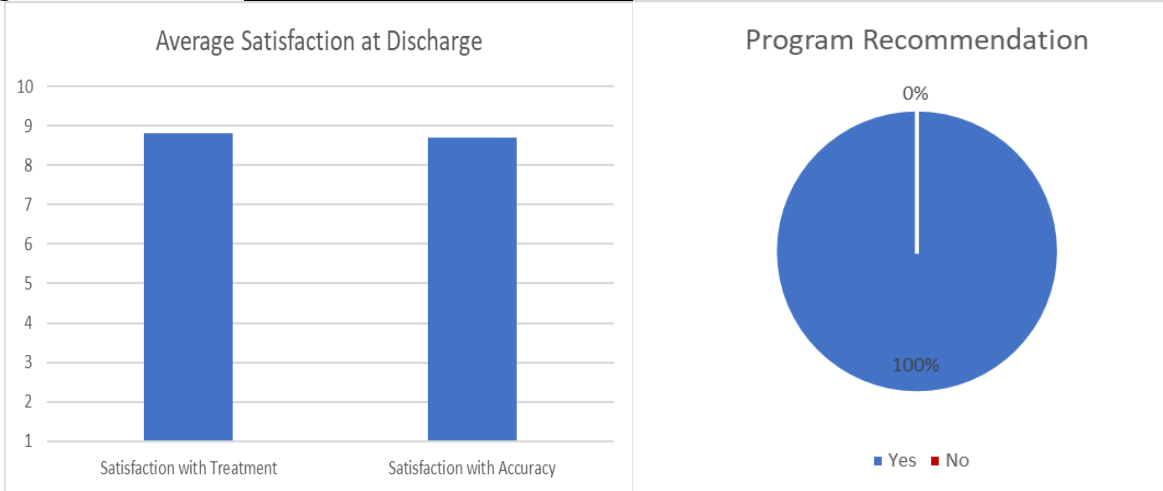


Outcome Data of Persons Served - 2022

Satisfaction

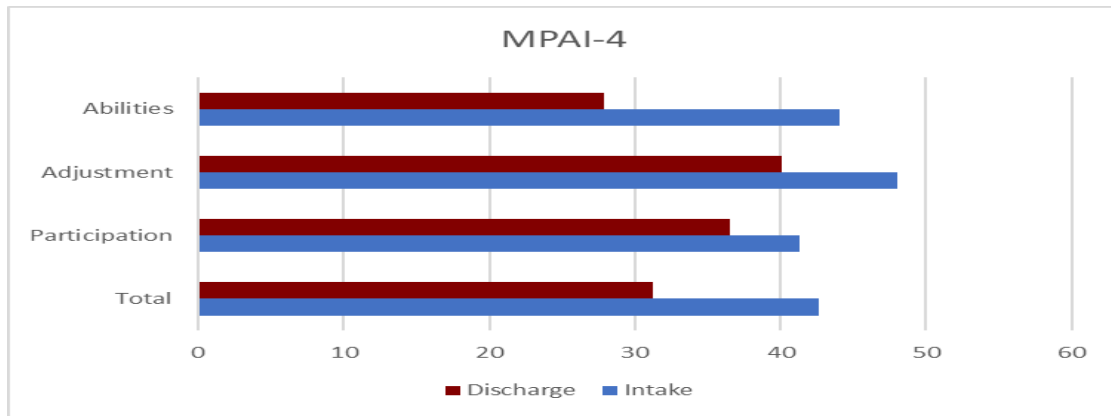
Satisfaction of persons served is measured at discharge from the program using a patient satisfaction questionnaire which provides the option for anonymity. Satisfaction is measured on a 0 to 10 likert scale with “0” indicating not satisfied all the way to “10” extremely satisfied with treatment and with accuracy of information received. Average scores for treatment fell at 8.8 and average score for accuracy fell at 8.7, indicating overall satisfaction with treatment and accuracy. Additionally, the person-served has the opportunity to indicate his or her satisfaction with the different treatment services received measured on a scale of 0-5, with “0” indicating not satisfied all the way to “5” extremely satisfied. Scores for individual services fell between 4 and 5 indicating overall satisfaction with services. Lastly, the person served is asked if they would recommend the program to others and **100% of patients noted that they would recommend the program to others.**





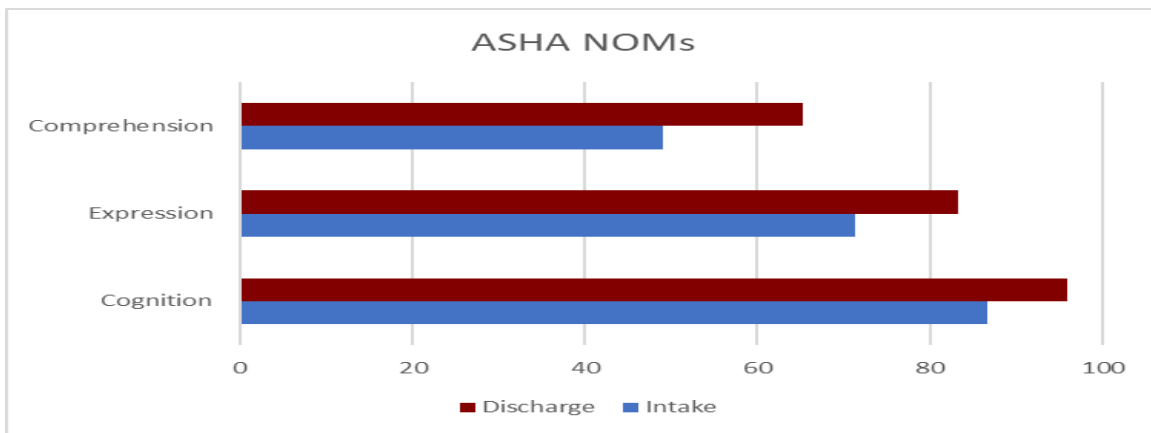
Mayo-Portland Adaptability Inventory

The **MPAI-4** was selected as it is a nationally recognized, highly developed and well-documented measure for tracking treatment outcome. It was designed to assess an individual’s sensory, motor, and cognitive abilities as well mood and interpersonal functioning as well as his or her participation in activities of daily living. We have observed a **reduction** in disability levels from intake to discharge from the program.



American Speech-Language-Hearing Association (ASHA) National Outcomes Measurement System (NOMS)

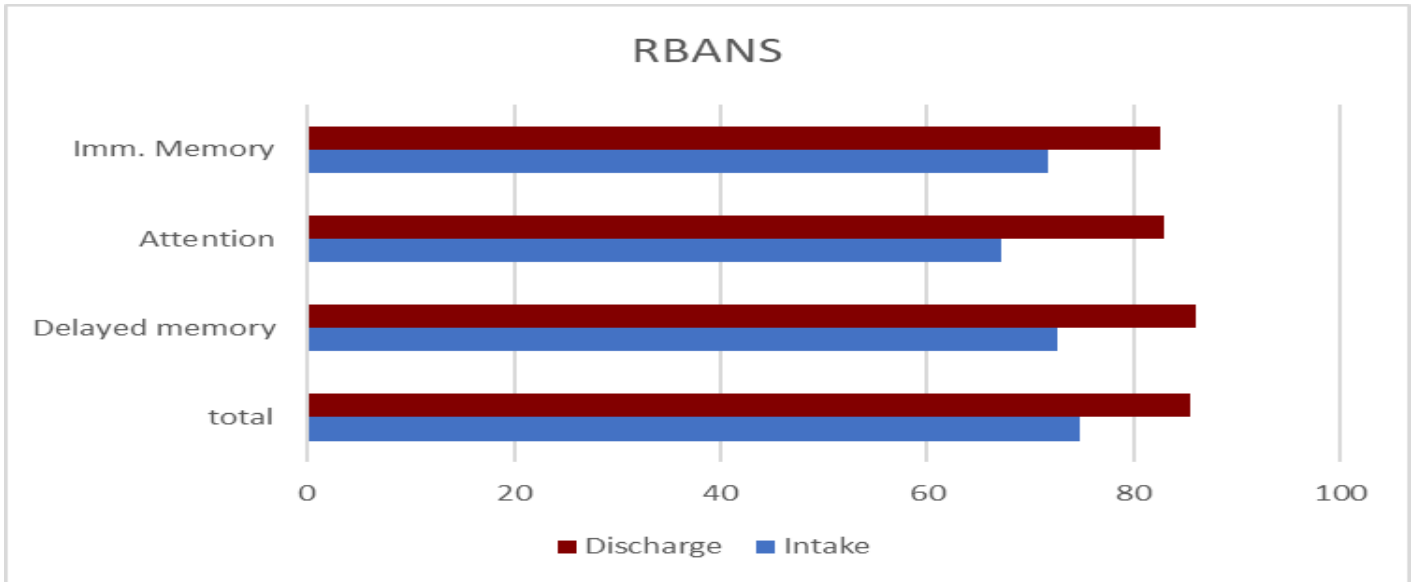
The ASHA NOMS was selected for outcome tracking as it compares our clinic data to regional, within clinic, and national norms. It describes specific domains of cognitive-linguistic function and is sensitive to change. Our data reflect **improvements** in language comprehension, language expression, and cognition.





Repeatable Battery for the Assessment of Neuropsychological Status Update (RBANS Update)

The **RBANS** was selected for outcome tracking as it measures a wide array of cognitive functions, including *Immediate Memory*, *Attention*, and *Delayed Memory*. It is an ideal tool for measuring change over time as it offers multiple parallel forms and is available both in English and Spanish. Our data reflect improvements in areas targeted for intervention: Immediate Memory, Delayed Memory, Attention, and the Total score.

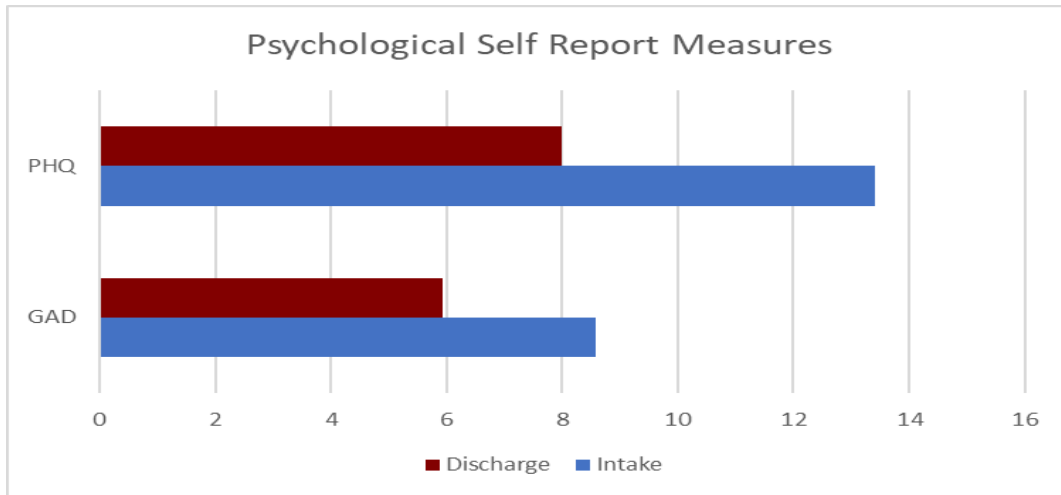




The Generalized Anxiety Disorder-7 Item (GAD-7) and Patient Health Questionnaire (PHQ-9)

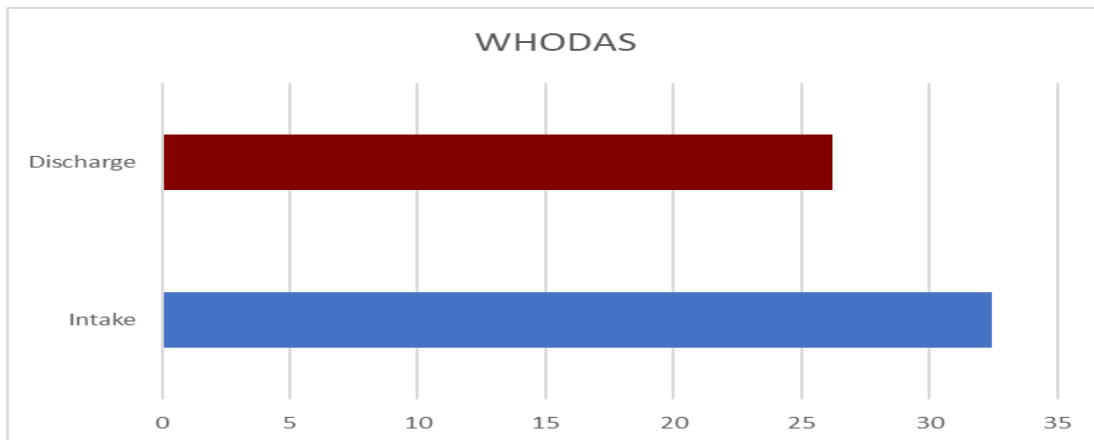
The **GAD-7** is a self-report measure that was used to document severity of symptoms of anxiety. As indicated above, there was a decrease in symptoms of reported anxiety from intake to discharge.

The **PHQ-9** is a self-report measure that to document severity of symptoms of depression. As indicated above, there was a decrease in symptoms of reported depression from intake to discharge.



WHODAS 2.0

Patients completed a self-report questionnaire related to health and disability. Ratings decreased from intake to discharge suggesting declining perceived disability levels.





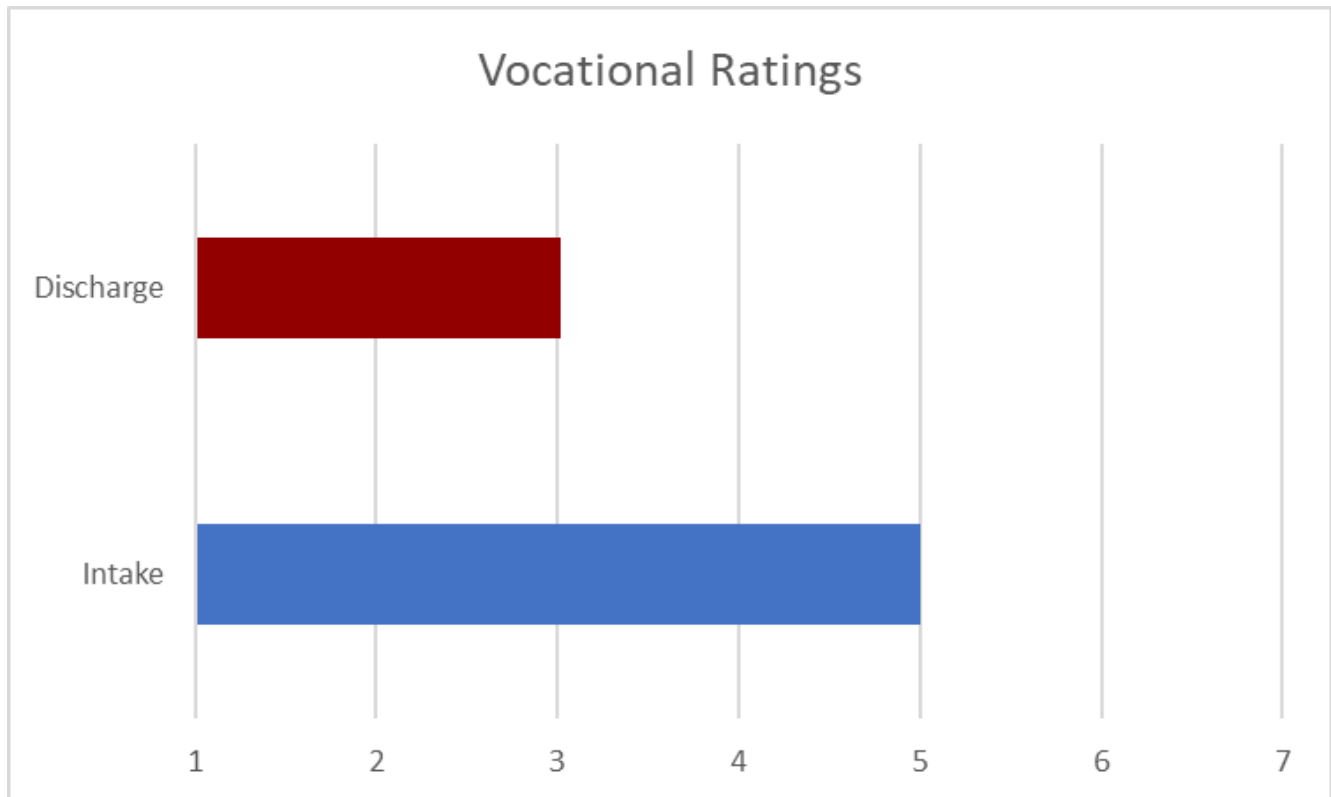
Vocational Outcomes

The following rating system was developed to track vocational status. This is completed by the vocational rehabilitation counselor at intake and discharge from the program. The rating scale is listed below. Patients who have completed the program have demonstrated improved vocational outcomes.

RATING SCALE FOR REFERENCE:

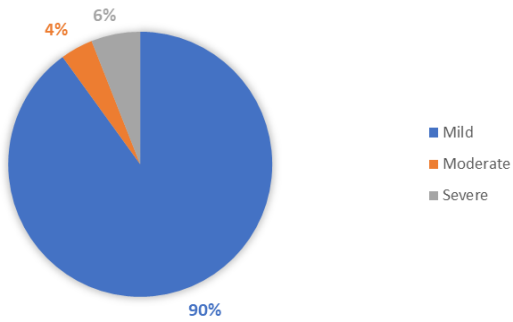
Vocational Outcomes –

1. Full release for work with no work restrictions (JOI)
2. Release for work with restrictions (JOI)
3. Employable due to transferable skills
4. Recommend for Assessment/Plan Development
5. Needs further treatment before retraining and/or RTW and/or able to work
6. Unable to work due to non-accepted conditions
7. Not ATW or participate in vocational services due to industrial injury

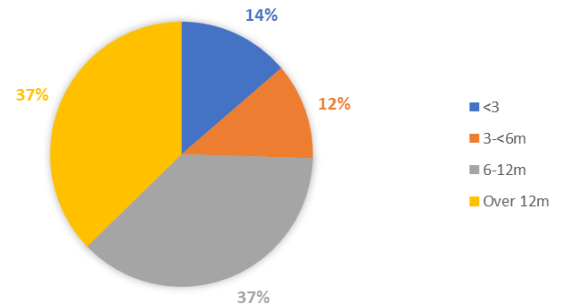


Demographics and Injury Characteristics of Persons Served - 2022

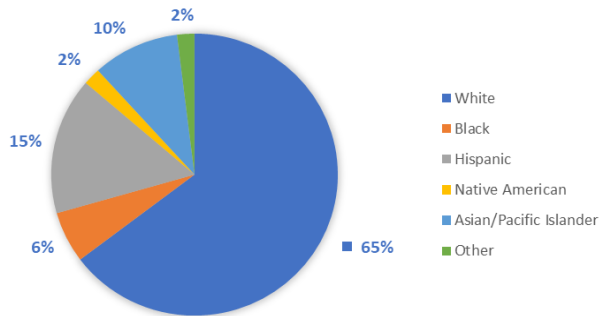
TBI SEVERITY



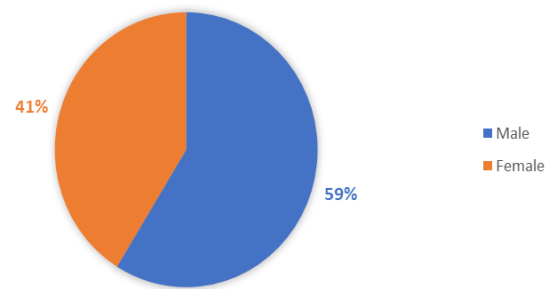
MONTHS POST ONSET



RACE



GENDER



AGE

